

Lone Travellers Policy

One of The Island hotel major aims is to provide a safe and protected environment to all it's guests, therefore we offer a Lone Travellers Policy. This offers people who travel alone a chance to feel completely secure and relaxed whilst enjoying their stay with us. This policy is available on request, (valid for both females & males).

Enhanced security

- According to booked room type, guests will be allocated as close to reception area as possible.
- The front desk is manned 24 hours per day.
- Emergency Quick dial to reception available by dialling 9.
- When allocating rooms, we do not put persons travelling alone into an isolated area.
- Same gender room service provided on request.
- Rooms will always be on a high floor (no ground floor)
- Room number will never be read in front of other guests while checking in.
- Female guests will always be escorted to rooms.
- Front office personnel will give an extra attention to these guests.

