



THE GDM ISLAND



CONTENTS

Welcome - Mission Statement & Core Values - Our Hotel	1
Hotel Facilities & Policies A-Z	2-8
Hotel Rooms & Suites	9-10
Safety Information	11
Environmental Sustainability Strategy	12
Room Service	13-17

WELCOME

Heartly welcome to *The Island Hotel!*

With this directory, we take the opportunity to introduce our hotel and the high quality services offered.

The Island Hotel will always cater to your needs and respond to your very special requests.

We wish you a satisfying and memorable stay...

MISSION STATEMENT

To create an inspiring, iconic, innovative, influential yet contemporary hospitality company, committed to offer abundant and rewarding customer experiences.

CORE VALUES

- Respect & Trust
- Love & Gratitude
- Team Work
- Personalized Service
- Innovation by design
- Consistency

Our mission and core values guide and motivate us, always reminding us of who and how we are!

From the moment you arrive, the visionary style is apparent, offering spectacular views of the Aegean Sea. *The Island hotel* -Adults Only / Couples- is located on the beach of the newly fashionable district of Gouves on the Island of Crete, in Greece, just 19 km from Heraklion city center and 17km from Heraklion International airport. A short drive will bring you to many sightseeing sights, such as the famous Knossos Palace, the Archaeological Museum, the Cretan Aquarium, etc. You can even day-trip to Santorini island. From our inception, *The Island Hotel* has approached its spaces with both design and comfort in mind. It is a new chapter in a story book encounter of style and soul. We have created our hotel to be unique and full of individual expressions of modern travel and contemporary living.

Whatever you want, whenever you want it, *The Island* is sure to have something to fulfill your dreams.

WELCOME

MISSION STATEMENT & CORE VALUES

OUR HOTEL

ACCOUNTS

Upon your arrival you will be given a proximity keycard which in addition to being your personal key, it is also used as a debit card for all hotel departments.

Attention: You are kindly requested to always carry it on you, because no charges can be made from departments without it. You can settle your account during your stay, the moment you would like to settle it. For example, this can be done daily, every second day or at the end of your stay with us.

AIRPORT TICKETS

For all information concerning the time of flights, availability, reservations of airport tickets and printing of tickets, you are kindly requested to reception (**dial 9**) for assistance.

ARRIVAL TIME

The time of your arrival is set at 14.00. In case you arrive earlier and there is a room at our disposal, our personnel will be happy to assist you. Otherwise, you can store your luggage in our storage room and we will have it delivered to your room when you check in.

BEACH

The beach, just in front of the hotel, is a lovely sandy beach, open to the Cretan Sea, affected by the northern breezes, famous for its shallow waters. Fully organized, it offers a variety of amenities for those who enjoy crystal clear waters and golden sandy beaches. Facilities for sunbathing are free of charge for hotel guests only. Beach towels can be retrieved from your room.

CHURCH

Our in-house church is named after Saint Demetrios, a high ranking officer in the Roman army (this is why he is depicted in Byzantine icons in military dress, either standing or riding a horse), who considered himself a soldier of Christ first, and a military soldier second, and went most of his life as a devout missionary, preaching the Gospel at secret meetings and converting pagans to the Christian faith. St. Demetrios church is ideal for weddings and vow renewals, or for just a small visit to light a candle.

CONFERENCE & **M**EETING ROOM

The two conference rooms offer all the facilities to ensure an excellent event. Ample space for up to 220 people and fully equipped with audio & visual technology where you will be assisted by special-ized personnel.

CREDIT CARDS

Our hotel accepts VISA, AMERICAN EXPRESS and MASTERCARD.

CURRENCY **E**XCHANGE SERVICE

During the day, you are able to exchange foreign currencies with € at the reception (**9**).

DAMAGES

We reserve the right to charge guests for the cost of rectifying damage which has been caused by the deliberate, negligent or reckless acts of guests to the hotel's property or structure. In case you notice any damage within your room or area of any of the hotel's premises, please notify the reception in order for the maintenance staff to take the appropriate actions.

DAY-USE / SHOWER ROOMS

If you need a place to freshen up after a long day at the beach, before your departure, please contact the reception 1 day in advance, in order to reserve 1 of our day-use rooms. These rooms can be used for half an hour per room, free of charge, on your departure day.

DEPARTURE TIME

You are welcome to stay in your room until 12.00 (noon) on the day of your departure. In case you wish to postpone the time of your departure or spend another day at our hotel, please address the reception (9). If you check-out beyond the stipulated time, the Hotel reserves the right, without further notice to you, to charge you an additional one (1) night's stay at the then prevailing room rate or remove your belongings into the luggage storage facility.

DO NOT DISTURB / PLEASE MAKE My ROOM

There is a double sided card in the closet in your room. When you wish your room to be cleaned, please hang the card on your outer door handle showing the "make my room" side. In case you wish not to be disturbed, you are suggested to hang the card on the side showing "do not disturb".

DRESS CODE

We wish to provide a pleasant dining environment to all and during dinner a dress code has been set in all restaurants. The dress code is Smart Casual (long trousers required for men).

EARLY BREAKFAST & WAKE UP CALL SERVICE

Please contact the reception (dial 9), to program this additional service, in case you wish to have an early wake up call. If you would like to order an Early Breakfast, please make sure to inform the reception 1 day in advance before 20:00 o'clock.

ELECTRICAL POWER

The electricity used is 220V. Socket adapters can be retrieved from the reception, free of charge. Please contact the reception for any clarification and assistance.

EXCURSIONS & GUIDES

On an everyday basis guide escorted tours are organized to the most significant sights of historical and archaeological importance on Crete. Tour operator representatives or the reception will assist you with all the necessary information concerning useful guidance maps and tour tickets, as well as qualified guides for private tours, if requested.

FOOD & BEVERAGE

Start your day by trying out our breakfast at *TheKitchen* main restaurant. Throughout the day you can enjoy a tasteful lunch or a refreshing cocktail by the pool at *TheStone & TheVeranda* Greek traditional dinner delights at *TheTaverna*, or drinks on the beach at *Yachting*, whereas *Tholos* and *Veranda* bars invite you for delicious cocktails. Do not hesitate to let us know about any food preferences you may have, in order for us to prepare your meals in a manner that exactly fits your nutrition. Meals or dinners that you have missed, for any reason, cannot be replaced.

HOUSEKEEPING SERVICE

Depending on the time of your absence, your room is cleaned on a daily basis, either during the morning or the midday. For additional assistance please contact the reception (9).

INTERNET

Free WIFI internet access is available throughout the hotel as well as free wired internet access in all rooms. Codes and cables to access internet, can be collected from the reception. In case you don't carry a computer with you, there are laptops at the reception area for your convenience, free of charge. For additional assistance please contact the reception (9).

LATE CHECK-OUT

Late check-outs are available on request subject to room (type) availability and occupancy level. Please check with the Hotel's Front Desk at least 24 hours prior to your departure for availability of a late check-out. A charge will be incurred for late check-out between 12 noon to 6pm and a full day room charge will be incurred for late check-out after 6pm.

LAUNDRYSERVICE

Our hotel offers you assistance by sending your clothes to a dry-cleaning service, (external collaborator). In your room, you may find a specialized form to be completed as well as bags for dirty laundry. Attention: Hotel holds no liability for the services rendered by external collaborators e.g. the laundry service.

LOST & FOUND

Any found, unclaimed property is turned in to the housekeeping department. Housekeeping personnel will make every attempt to contact the owner if e-mail, phone number or address is located on the item, and is responsible for safekeeping items that have been found for three months. Items will be returned to the rightful owner upon presentation of reasonable proof of ownership.

LOST PROPERTY

The hotel assumes no responsibility for the care and/or protection of any personal belongings left unattended on hotel premises, and for loss, under any circumstances, including theft or malicious mischief, of such belongings.

In case of lost property in rooms, hotel accepts liability only in accordance with the hotel's insurance conditions, e.g. visible evidence of forced room entry etc.

LUGGAGE SERVICE & STORING

Carrying your luggage is our responsibility. Upon your arrival, the bellboy will carry your luggage from the reception to your room. Before your departure, you are welcome to address the reception in order to receive our assistance. You can also store your luggage at our storage place, free of charge. You use the Hotel luggage storage facilities at your own risk. The Island hotel will not be responsible or liable for loss of or damage to the luggage, the contents therein or your personal belongings (including any valuables) during storage.

MESSAGES

In case of your absence, our reception will note down your messages and deliver them to you as soon as you contact the reception. In case you do not request your messages by 20.00 each day, hotel personnel will thus deliver them to your room.

PARKING

In front of the reception, there is limited parking space. For your convenience, you can also park your vehicle along the beach road in front of the hotel, unreservedly.

PETS

Unfortunately, your beloved pets cannot accompany you to our hotel.

PILLOWS & IN-ROOM FACILITIES

There are comfortable, orthopedic pillows as well as a latex upper mattress on your bed for an unique, restful sleep. In case you find the number of pillows insufficient or if you would like more in-room amenities (i.e. shampoo, soap, etc) please contact the reception (9).

POOL & BEACH TOWELS

In your room there are colored pool/beach towels for your personal use. If you would to refresh your beach towels, please exchange your used beach towels at the reception of the Bathhouse SPA, daily, between 09:00 - 12:00. You are kindly requested not to take bathrobes and bath towels to the beach or pools.

POOLS

Enjoy our 4 common swimming pools. You can choose between the large Main swimming pool and the open-air 12-seat whirlpool, or the serenity around our Relaxing pool, or the Infinity pool with the breathtaking sea view or the quietness at the Indoor pool in the Bathhouse SPA. Lie on a sun bed, under the sun on the pool decks, while sipping a refreshing cocktail, or just cuddle under an umbrella and suck in the positive energy surrounding *The Island Hotel*. Anything, Anywhere, Anytime.

Attention: Do not swim during the night and after food or drink consumption.

Opening hours: 09:00 – 19:00

POSTAL SERVICE & MAILING LETTERS / CARDS / COURIER

You can find stamps at *TheShop*. The reception personnel will make sure that your letters and cards get sent. Furthermore, our hotel cooperates with several courier agencies. In case you wish to send a letter or a parcel please contact the reception (9).

QUESTIONNAIRES

In your room or via email, you will receive a Questionnaire. Your comments, observations and suggestions will help us improve our standards in order to better fulfill your expectations and needs. You are kindly requested to either reply to our email or leave the completed Questionnaire at the reception or in your room. Thank you in advance for your time and assistance.

RECEPTION

The reception is at your service and operates 24 hours per day. If you wish to address the reception by phone, please dial (9).

RECREATION

Surrender to the many diverse yet discreet recreation options from active to passive, from morning till night. A tennis court, a basketball & volleyball court, table tennis as well as an equipped game room with billiard tables and electronic games, there's something to suit everyone. Game tournaments are also arranged by our entertainment team, on a weekly basis. The weekly and daily entertainment pro-gram can be found at the reception area.

REFRIGERATOR

Each room contains a refrigerator for your personal use.

ROOM KEYCARD

Upon your arrival you will receive a proximity keycard, which represents your personal ID key for your room and major hotel entrances, as well as a debit card for all hotel departments. The specific keycard will be functional only during your stay at the hotel. If you decide to prolong your visit, (e.g. late check-out), the keycard must be brought back to the reception for reactivation. The keycard also activates the electricity within your room. In case you need extra keycards for other members who reside in the room, please address the reception (9).

Attention: You are kindly requested to always carry your keycard on you. Please, return your keycard to the reception upon departure, for safety reasons.

ROOM SERVICE

A specialized menu with delicacies and refreshments is to be found on page 13-17. To place your order, please dial 408.

SAFE DEPOSIT BOX

Each room contains a personal safe deposit box. A safe deposit box is a facility provided by our hotel to all the guests to keep your valuables and important documents in safety during your stay at the hotel. The safe deposit box is free of charge. Specific programming guidelines to enable its use are to be found on the safe. If, however, you face any problem in using it, you are kindly requested to contact the reception (9).

SUN LOUNGERS & UMBRELLAS

Plenty of sun beds, loungers and umbrellas are available in all pool areas as well as on the beach, free of charge.

Attention: No reservations of sun beds, loungers and umbrellas are allowed.

Attention: Any towels or personal belongings left unattended on sun beds or loungers will be removed by hotel personnel, for safety reasons.

TAXI

Our reception personnel can directly arrange you a taxi ride or book an appointment with the taxi station, at the time and date requested by you. For further information, please contact the reception (9).

TELEPHONE LINE & VOICE MAIL

Your in-room telephone device is kept locked for safety reasons. If you wish your line opened to place calls outside the hotel, please contact the reception (**dial 9**). On your telephone device, there are guide-lines for using your phone, **9** is for the reception. For any concern or additional information you are kindly requested to address the reception, operating 24-hours/day. In case of your absence, voice mail is automatically activated. If you have messages, a red light comes on and by pressing the button you can listen to them upon your return. Otherwise, we will assist you by keeping your messages and informing you upon your return.

THE BATHHOUSE (SPA)

The Bathhouse (spa), fully equipped and staffed by well trained personnel, features an indoor relaxation pool, a steam room, an indoor Jacuzzi, a sauna, several treatment rooms and a retail spa display. A wide range of excellent quality treatments, from body massages to facial beauty services and more, are at your disposal. If you prefer the inspiration of customized treatments, our personnel will offer you the possibilities concerning a personalized treatment. For further information and appointments, please contact the hotel reception (9) or spa reception.

THE GAME ROOM

Electronic games & billiard tables await you, to awake the child in you. (All work with € coins).

THE GYM

We guarantee that you will enjoy being a 'workoholic' in our well equipped Gym. Gym rats and fit-ness warriors will love the comprehensive array of treadmills, elliptical machines, stationary bikes and weight machines.

THE KITCHEN

The Kitchen main restaurant, situated in the main building, blends the contemporary design with innovative buffets incorporating the best of Cretan and International cuisine, producing intensely distinct flavors. Our demonstration-kitchens bring the excitement of creative cuisine to your tableside graced by the sea breeze. You will be immersed in a culinary journey of different dishes with new flavors and savors.

THE SHOP

Beach wear and accessories, large variety of bags and clothing, Cretan face & body products, cigarettes, newspapers, etc can be found at *The Shop*.

THE STONE

All day dining, by the main pool, you can keep lounging on the loungers while we bring you signature eats and sips, so you won't have to lift a toe. Throughout the day or at the late afternoon, you are cordially invited to the Chef's fresh kitchen, a re-imagination of traditional and modern cuisine in a simple, elegant setting. Tasteful food and Colorful cocktails at *The Stone* will tickle your heart and caress your soul.

THE TAVERNA

With a history of 2.500 years the traditional Greek Taverna, a nest of dining and entertainment, still holds a special place in the hearts of Greeks around the world. *The Taverna*, faithful to Greek traditions, elegantly combines an innovative Zen lounge veranda in black & white color shades and stones under a wooden pergola with distinct Greek delights in food and sweets. Let your senses guide you through the Greek way of dining.

THE THOLOS BAR

Tholos, the Greek word for a dome, is an oasis of style where beautiful people sip from a large variety of cocktails. Gaze at the stars from the terrace, by the main pool, or tuck into one of the private party lounges and enjoy the live music, the caressing sea breeze, the serene atmosphere. Let the spir-it move you. Come see, be seen and be fabulous.

THE VERANDA

At the lobby, a black and white dramatic portrait of Aristotle Onassis & Maria Kallas evokes the spirit of 60's glamorous stories, adding a modern and retro twist. A large velvet joint sofa, trunk tables and the library create the perfect cozy hang-out for lounging. Enjoy a refreshing drink or enjoy 1 of our Italian lunch dishes, based on the concepts of healthiness, beauty, and freshness. Experience different flavours while using all your senses.

THE YACHTING

Yachting, an open-air tent-covered deck perched above the seas by the beach street, has been known to be the coolest spot, boasting some of the finest views of Aegean Sea. In the early evening, cozy up for sublime cocktails and enjoy the relaxed mood while taking part in one-of-a-kind parties, with all the best Summer music selected by our DJ!

TV/RADIO

All rooms are equipped with 32" LCD TVs, enabling you to watch satellite channels, as well as to listen to several radio stations.

WATER

The water quality at our hotel is monitored and checked on a daily basis. Nevertheless, it is preferable to use your in-room bottles of water for drinking, which are replenished daily.

WEDDINGS – HONEYMOONS – VOW RENEWALS

Weddings, vow renewals, anniversaries, honeymoons...what a better place than *The Island Hotel* to celebrate one of the happiest days or nights of your life. Please contact the reception for an appointment with our specialized personnel in order to arrange the celebration of your dreams.

EMERGENCY EXITS

In case of an emergency, the emergency exits are indicated in all hotel common areas, departments and corridors, as well as in your room. Please carefully follow the instructions. Do not use the elevators in case of an emergency

FIRST AID & MEDICAL ASSISTANCE

In case of an injury, our reception will assist you with the First-Aid medical kit. In addition, there are pharmacies nearby our hotel in case you need advice or any medication, which we can have ordered for you. If you need assistance at the hours when the pharmacies are closed, our personnel will gladly assist you in finding one that is on duty.

In case of a serious condition, please contact the reception. They will immediately contact a doctor and send him to your room. For further information please contact the reception (9).

FIRE INSURANCE

Our hotel is protected by the latest fire-extinguishing systems. We fulfill all the necessary safety requirements and precaution measures by providing efficient smoke detectors and fire extinguishers, primarily making sure that your safety is of our top priority.

TURNDOWN SERVICE

Our hotel features a turndown service, a refreshing room and a sweet good night gift offered to all our guests.

VALET PARKING

Those of our clients visiting the hotel using their own or have rent a car, they can leave it at the hotel entrance and our staff will park them to the parking area. For those wishing to have a transfer from a port / airport / bus station, they can contact the hotel reception for planning their transportation.

EXPRESS CHECK OUT

If you are in a hurry, we offer you the advantage of Express Checkout. This service is available in case of Reception has already checked and accepted your credit card. Please note that the final bill will be charged to the given credit card, without your personal presence. Please fill in the express check out form that you will find at our website

COLD PLATE

Please contact the reception (dial 9) to program this additional service, in case of a late arrival or late return from excursion. Please make sure you will inform reception 1 day in advance before 20.00 o' clock.

CASUAL ROOM

Custom designed furniture, lighting and textiles, harmoniously balanced sophistication and comfort. *Casual Rooms* are located all around the hotel, have land / garden views and can accommodate up to three persons (3rd person sleeps on a sofa bed).

COOL ROOM

Elegant design with a color palette of neutrals and beige, lavish materials and thoughtfully curated furnishings. These elegantly decorated rooms are located either in I or II hotel main buildings and provide accommodation up to three persons (the 3rd person sleeps on a sofa bed).

Cool Rooms feature a furnished balcony or veranda and offer stunning sea views.

CASUAL JUNIOR ROOM

Consisting of one bedroom and a separated sitting area, *Casual Junior Rooms* can accommodate a maximum of three persons. The living room features additional satellite 21'' LCD TV and air-conditioning.

POOL COOL JUNIOR ROOM

Pool Cool Junior Rooms, featuring one bedroom and a separated sea view living room with an additional 21" LCD TV and air-conditioning. Every two of these elegantly designed guest rooms share a freshwater pool . They offer also furnished terraces with sun beds and umbrellas. Their maximum capacity is three persons.

XL ROOM

These spacious and stylish rooms are designed to inspire, featuring in-room hydro massage bathtubs, glazed bathrooms with raindrop showers, a king size canopy bed and furnished verandas. Expansive sea views and soothing breezes relax the senses.

SOLE ROOM

Custom designed furniture, lighting and textiles harmoniously balance sophistication and comfort for one.

CASUAL SWIM-UP ROOM

These Swim-Up guestrooms, located at the Relaxing Pool, take advantage of a large pool plunge terrace with outdoor furnishing, sun beds and parasols.

SWIM-UP MAISONETTE

The 2-storey Maisonette features on the upper floor a bedroom with a king size, canopy bed and a balcony and an open-space bathroom with hydro massage bathtub. The lower level features a living room and an additional bathroom with a raindrop shower. The living room's wide glazed doors open to a 200m² relaxing pool and to a large pool plunge terrace with outdoor furniture and sun beds, a perfect place to relax under the sun.

POOL COOL ROOM

Every two of these elegantly designed guestrooms share a freshwater pool with Jacuzzi. They offer open-space bathrooms overlooking the sea with hydro massage bathtubs, king size, canopy beds and furnished terraces with sun beds and umbrellas. Their maximum capacity is two persons.

COOL SUITE

Overlooking the sea, this beautifully appointed suite offers a bedroom with a king size, canopy bed, a separate comfortable living room equipped with superb furnishings, a satellite 32" LCD TV and a DVD & CD player. They also feature a wooden floor, a cozy kitchenette, a bathroom with hydro mas-sage bathtub and an additional bathroom with raindrop shower.

A balcony with expansive sea views and outdoor furniture is included in each of these Suites.

COOL JUNIOR SUITE

Decorated with a contemporary sense of style and comfort, these Suites feature an open-plan style bedroom with a king size, canopy bed, a walk-in closet and a living room with a satellite 32" LCD TV and a DVD & CD player. A balcony with expansive sea views and outdoor furniture are included in each of these Suites.

POOL SUITE

These Suites are especially designed to fit the needs of the discerning business traveler or leisure guest. Each of the three luxuriously styled Suites feature a private fresh water pool with hydro massage, a large veranda and a grass area with outdoor furniture - a perfect spot to enjoy romantic sunsets or delightful dining. The 45m² Suites provide wooden floors, bedrooms with king size, canopy beds, open space bathrooms with hydro massage bathtubs and raindrop showers, separate living rooms with sofa beds and additional bathrooms with raindrop showers. The maximum capacity is two persons.

COOL SWIM-UP ROOM

These 4 elegantly decorated guests rooms are located in the main building and share swimming pools while overlooking the sea. Each room offers a closed bathroom with a bathtub, a king size bed, a balcony with side sea view and a furnished sea view terrace with an in- water daybed, parasol & outdoor furniture to enjoy the shared pool.

The Swim-Up pool is shared between 2 rooms.

Max. occupancy 2 persons.

COOL ROOM WITH PRIVATE POOL

This Swim-Up room is located in the main building and offers a private pool which overlooks the sea. This room offers a private terrace with a Swim-Up pool including an in-water daybed & a parasol & outdoor furniture to enjoy your private pool. The room offers a closed bathroom with a bathtub, a king size bed, a balcony with side sea view and a furnished sea view terrace. Max. occupancy 2 persons.

ROOM AMENITIES:

Private Bathroom, 24h central air-conditioning (cool-heat), direct dial telephone with voice mail, refrigerator, safe deposit box, satellite 32"LCD TV, wifi & wired internet access, natural latex upper mattress, slippers, hairdryer, beach/pool towels, sound proof windows, tea & coffee facilities (replenished daily), bottle of water (replenished daily), balcony or terrace, land/garden view or sea view.

At **The Island Hotel** we look after our planet, just like we look after our guests - with great care.

Along with our commitment to comply with environmental, public and occupational health and safety, hygiene and employment legislation, we strive to continually improve our environmental performance.

Sustainability Strategy

The Island Hotel has developed a strategy to ensure that our environmental responsibilities are engrained in our business actions. Our Sustainability Strategy is underpinned by four pillars:

- **Our clients** We will relentlessly strive to exceed our guests' expectations by delivering exceptional service in a modern, clean and warm environment
- **Our team** Our people are key to us. As such, we treat our people fairly and with respect while valuing their diversity. We are committed to creating a workplace that makes people want to join, stay and work to their full potential. Our people's safety and wellbeing is our priority.
- **Our environment** We will try to protect the environment by better understanding, measuring and reducing our environmental footprint, while balancing the growth of our operation.
- **Our community** We recognize the environment, social and economic needs of the communities we work in and endeavour to be a good neighbor.

Steps taken toward the execution of The Island Hotel Sustainability Strategy include:

- Recycling paper, glass, plastic, batteries, fluorescent and long life bulbs, cans and cartridges.
- Reducing our usage of harmful cleaning chemicals and replacing these with ecofriendly products wherever possible.
- Encouraging our guests to explore the local attractions by public transport or on foot by providing information on walks and bus timetables at the Reception.
- Use of low energy light bulbs in public areas, use of automatic lighting systems and use of central solar water heating systems.
- Monitor our energy consumption of gas, electricity and water.
- Use of organic produce, seasonal vegetables and local produce.
- Use of local suppliers where possible and employment of local staff
- Get involved in local community projects.
- Providing a safe and healthy working environment that supports individual development, team-working, positive work-life balance, and job satisfaction

Green Policy for our Guests

We would like to enlist the help of our guests in achieving our aims by asking them to:

- Take their keycard with them when leaving the room, which will reduce the use of electricity.
- Towel and linen policy. Our policy is to ensure that guests have a comfortable stay. Therefore sheets will be changed on every third day and towels will be changed, when they are left in the bathtub.

The Island Hotel is dedicated to balancing our commitment to our Green Policy without compromising on the comfort, standards and enjoyment of our guests.

Thank you for your understanding and cooperation in our efforts to help protect our planet!

ROOM SERVICE

Service Hours: 07.30 – 22.00 Dial 408

In Room Breakfast 07.30 – 10.00

Continental Breakfast	10.00 €
<i>Filter coffee, juice, bread basket, croissants, cake, biscuits, butter, marmalade & honey</i>	
Fitness Breakfast	14.00 €
<i>Filter coffee, juice, bread basket (rye & whole wheat bread and breadsticks), dried fruit, nuts, butter, marmalades & honey, choice of fruit salad or cereals with milk</i>	
American Breakfast	18.00 €
<i>Filter coffee, juice, bread basket, croissants, cake, biscuits, butter marmalades & honey, eggs of your choice</i>	

Eggs – Omelets

Scrambled eggs	7.00 €
Fried eggs with bacon and sausages	7.50 €
Cretan omelet with potatoes, tomatoes, onions and feta cheese	8.00 €

In Room 10.00 – 22.00

Appetizers

Feta “saganaki” oregano, olive oil served with green salad	6.50 €
“Dakos”, barley rusk with freshly grated tomato, Cretan sour myzithra cheese, oregano & olive oil	4.50 €
“Tzatziki” with pita bread	4.50 €

Service surcharges per order: Drinks 3,00€ / Food or Food & Drinks 6,00€

Sandwiches – Wraps – Burgers

Grilled chicken wrapped in Arabic pie	9.00€
<i>with cheese, mushroom, pepper, onion, rocket, mayonnaise, pesto & green salad</i>	
Club Sandwich	10.50€
<i>with turkey, cheese, bacon, lettuce, tomato, egg, mayonnaise & fresh fried potatoes</i>	
Classic Burger	11.00€
<i>with homemade minced beef, tomato, lettuce, onion, barbeque sauce & fresh fried potatoes</i>	
Triple sandwich	6.50€
<i>with cheese, tomato, lettuce, ham or turkey</i>	

Salads

The Island Salad	8.50 €
<i>variety of lettuce, dried fruits, walnuts, grilled manouri cheese, olive oil & balsamic honey vinaigrette</i>	
Cretan Salad	8.00 €
<i>with tomato, cucumber, onion, peppers, Feta cheese, olives, "Dakos" barley rusk, oregano & olive oil</i>	
Tuna Salad	8.00 €
<i>with lettuce leaves, tomato, egg, cucumber, pepper, onion, yoghurt dressing with lemon & coriander</i>	

Pasta

Tagliatelle with chicken, mustard, orange juice & vegetables	9.50€
Spaghetti Carbonara with pork pancetta, onion, egg yolk, parmesan & ground pepper	10.00€

Meat & Fish

Grilled sardine fillet with Greek salad	9.00€
Grilled chicken fillet marinated with mustard and rosemary served with fresh fried potatoes	10.50€
Greek pork Gyros served with pita bread, grilled tomato, tzatziki dip & fresh fried potatoes	11.00€

Desserts & Fruit

Dessert of the day	6.00 €
Greek syrup desserts	6.00 €
Fresh fruit salad	6.00 €

Service surcharges per order: Drinks 3,00€ / Food or Food & Drinks 6,00€

Hot Beverages

Filter Coffee	3,00€
Espresso.....	2,40€
Double Espresso	3,80€
Espresso Macchiato.....	3,00€
Cappuccino.....	3,80€
Latte Macchiato.....	4,00€
Greek Coffee	2,40€
Double Greek Coffee	3,80€
Instant Coffee	2,80€
Chocolate.....	3,80€
Chocolate Viennois.....	4,00€
Hot Milk	3,00€
Tea Pot.....	3,00€

(Orient green, Forest fruit, Strawberry, Earl grey)

Pot of Herbs.....	3,00€
-------------------	-------

(Sage, Dictamo, Louisa, Chamomile, Mint)

Cold Beverages

Instant Chilled Coffee Frappe	2,80€
Espresso Freddo	2,80€
Cappuccino Freddo	3,80€
Frappe with Ice Cream	4,00€
Ice Tea <i>(Lemon, Peach)</i>	3,00€
Cold Milk	2,90€
Chocolate.....	3,80€
Chocolate with cream.....	4,00€
Milk Shake	4,00€

(Vanilla, Chocolate, Strawberry or Banana)

Special Coffees

Baileys Coffee <i>(Baileys, Espresso, Cream)</i>	7,00€
Calypso Coffee <i>(Kahlua, Coffee, Cream)</i>	7,00€
Irish Coffee <i>(Irish Whisky, Coffee, Cream)</i>	7,00€

Refreshments & Juices

Soft Drinks	2,20€
Fruit Juices	2,50€

(Orange, Lemon, Peach, Cranberry, Pineapple, Apple)

Fresh Orange juice	3,50€
Mixed fresh fruit juice <i>(Seasonal Fruit)</i>	4,00€
Natural Table Water 1lt	2,20€
Perrier 330 ml.....	3,90€
San Pellegrino 250 ml	3,90€

Champagnes / Sparkling Wines

Glass of Sparkling Wine.....	6,50€
Prosecco La Farra, 750 ml	29,00€
Moët & Chandon, 750ml	105,00€
Veuve Clicquot, 750 ml.....	105,00€

Beers

Draft Beer 250 ml.....	2,80€
Draft Beer 400 ml.....	4,20€
Fix 330 ml	3,40€
Mythos 330 ml	3,60€
Mythos Radler 330 ml.....	3,60€
Fix Dark 330 ml	5,50€
Erdinger 500 ml <i>Weiss beer</i>	5,00€
Corona 330 ml.....	5,50€
Amstel Alcohol Free 330 ml.....	3,50€

Cider a choice of Apple or Watermelon..... 3,80€

White Wines

Moschato Spinas, Domaine Strataridakis 22,00€

Moschato Spinas, 750 ml

Wild Rocks, Domaine Strataridakis 18,00€

Vidiano, 750 ml

Enotria, *Douloufakis*, 375ml..... 9,50€

Rose Wines

Chrisafis, Domaine Strataridakis, 750 ml 18,00€

Kotsifali & Syrah

An, Gavalas Wines 750 ml, *Demi Sec* 20,00€

Enotria, *Douloufakis*, 375ml..... 9,50€

Red Wines

Ixnilitis, Domaine Strataridakis, 750 ml 23,00€

Syrah-Kotsifali

Melissokipos, Domaine Paterianakis, 750ml..... 20,00€

Kotsifali – mandilari, Bio

Enotria, *Douloufakis*, 375ml..... 9,50€

Glass of wine, *white, red, rose* 4,20€

Dessert Wines – Distilleries

Digestives – Schnapps

Raki Shot	2,50€
Archers	4,50€
Mavrodafni	5,00€
Limoncello Walcher	5,50€
Grappa Walcher	6,50€
Fernet Branca	6,50€
Underberg	7,00€
Samos Anthemis.....	8,00€
Vinsanto.....	8,50€

Cognacs & Brandies

Metaxa 5*..... 6,50€

Metaxa 7*..... 7,00€

Alcohol is not served to minors under the age of 18

Service surcharges per order: Drinks 3,00€ / Food or Food & Drinks 6,00€

Liqueurs	6,50€
Amaretto Walcher, Tia Maria, Kahlua, Malibu, Bailey's, Cointreau, Southern Comfort, Drambuie, Grand Marnier (Yellow-Red), D.O.M. Benedictine, Noisetto Walcher	

Aperitifs

Ouzo	4,00€
Martini (<i>Rosso, Bianco</i>).....	5,00€
Campari	6,00€
Sambuca Ramazzoti	6,00€

Cocktails

Aperol Spritz (<i>Aperol, Prosecco, Soda</i>)	6,50€
Cocktail Lillet (<i>Lillet, Forest Fruit Syrup, Tonic</i>)	6,50€
Passion fruit Martini.....	7,50€
<i>(Dry Martini, Vodka, Gin, Passion Fruit Puree)</i>	
Apple Mojito	7,50€
<i>(Rum, Lime, Brown Sugar, Green Apple, Spearmint Leaves, Soda)</i>	
Spearmint Daiquiri.....	7,50€
<i>(Rum, Cointreau, Sugar, Lime Juice, Spearmint Leaves)</i>	
Sunset.....	7,50€
<i>(Vodka, Cranberry Juice, Orange Juice, Soda)</i>	
Caipirinha	8,00€
<i>(Cachaça, Lime, Brown Sugar)</i>	
Kir Royal	7,50€
<i>(Sparkling Wine, Crème de Cassis)</i>	
Raspberry Bellini.....	7,50€
<i>(Raspberry Syrup, Basil, Sparkling Wine)</i>	
Champagne Mojito.....	7,50€
<i>(Lime, Sugar, Mint leaves, Sparkling Wine)</i>	
Strawberry Caipirosca	7,50€
<i>(Vodka, Lime, Strawberry Puree)</i>	
Pina Colada	7,50€
<i>(Rum, Coconut cream, Pineapple Juice)</i>	
Margarita	7,50€
<i>(Tequila, Cointreau, Lemon Juice, Triple Sec)</i>	
Mojito	7,50€
<i>(Rum, Lime, Sugar, Soda, Mint leaves)</i>	
Island Paradise.....	7,50€
<i>(Vodka, Malibu, Lemon Juice, Orange Juice, Grenadine)</i>	
Cuba Libre.....	7,50€
<i>(Rum, Lime, Cola)</i>	
Strawberry Margarita	7,50€
<i>(Tequila, Triple Sec, Strawberry Puree, Lime Juice, Spearmint leaves)</i>	
Cosmopolitan.....	7,50€
<i>(Vodka, Cointreau, Fresh Lime juice, Cranberry juice)</i>	
Cosmopolis.....	7,50€
<i>(Skins Mastiha, Vodka, Cranberry Juice, Lime Juice, Soda)</i>	
Passionate	8,00€
<i>(Gin, Aperol, Grapefruit, Passion Fruit Syrup)</i>	
Mai Tai	8,00€
<i>(White, Black Rum, Lime Juice, Orange Curacao, Almond Syrup)</i>	

Non-Alcoholic Cocktails

Fruit Punch (<i>Mixed fruit Juices, Grenadine</i>) .	5,00€
Green Fresh (<i>Mint, Lemon Juice, Sprite</i>)	5,50€
Island Cooler	5,50€
<i>(Orange, Pineapple Juice, Tonic, Grenadine)</i>	

Vodka - Premium Vodka

Wyborowa	6,50€
Absolut	6,50€
Stolichnaya	6,50€
Ursus.....	6,50€
Belvedere.....	10,00€

gin - Premium gin

Gordon's	6,50€
Beefeater.....	6,50€
Tangeray	10,00€

Rum

Havana Club.....	6,50€
Captain Morgan.....	6,50€
Bacardi.....	6,50€

Tequila

Olmega	6,50€
Jose Cuervo Blanco.....	6,50€
Olmega Yellow	6,50€

Whiskies Blended

Ballantine's.....	6,50€
Johnnie Walker Red Label	6,50€
Dewar's.....	6,50€

American, Canadian & Irish

Jack Daniels.....	8,00€
Canadian Club	6,50€
Jameson	6,50€

Premium & Malt

Chivas Regal 12 Year	9,00€
Cardhu	9,00€

Alcohol is not served to minors under the age of 18

Service surcharges per order: Drinks 3,00€ / Food or Food & Drinks 6,00€

